

Press Release

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Contact

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■ P+P advises TELUS International on purchase of Competence Call Center Group

The Canadian telecommunication company TELUS International (TELUS) agrees to acquire the outsourcing service provider Competence Call Center (CCC). Seller is the investment house Ardian and other shareholders. The closing of the transaction is still subject to the usual regulatory approvals and expected to occur at the beginning of the first quarter in 2020.

P+P Pöllath + Partners advised TELUS on the tax aspects of the transaction.

CCC with seat in Berlin and more than 8,500 employees across 22 locations in 11 countries is one of the largest providers of business process outsourcing in Europe. The company specializes in business process outsourcing and pre- and after-sale solutions as well as the implementation and realization of digital communication channels. It was founded in 1998 as a call center and now numbers companies from the tourism, transport and telecommunications industries among its customers as well as energy suppliers, media providers and financial institutions.

TELUS International, a subsidiary of TELUS Corporation in Vancouver, is an IT service provider that designs and delivers digital solutions for the integrated digital experience and customer experience.

P+P Pöllath + Partners advised TELUS with the following Frankfurt team:

- Dr. Pia Dorfmueller (Partner, Lead, Tax)
- Dr. Marco Ottenwälder (Counsel, Tax)
- Stefan Weinberger (Associate, Tax)

About P+P Pöllath + Partners

P+P Pöllath + Partners is an internationally operating German law firm, whose more than 140 lawyers and tax advisors in Berlin, Frankfurt and Munich provide high-end legal and tax advice. The firm focuses on transactional and asset management advice. P+P partners regularly advise on corporate/M&A, private equity and real estate transactions of all sizes. P+P has achieved a leading market position in the structuring of private equity and real estate funds and tax

advice and enjoys an excellent reputation in corporate matters as well as in asset and succession planning for family businesses and high net worth individuals. P+P partners serve as members of supervisory and advisory boards of well-known companies. They are regularly listed in domestic and international rankings as the leading experts in their respective areas of expertise. Further information can be found here: www.pplaw.com.